

## Welcome New Physicians

- **Anesthesiology**

Lisa Jurich, C.R.N.A.  
Marc Orlewicz, M.D.  
Lisa Tyson, C.R.N.A.

- **Emergency Medicine**

Bram Dolcourt, M.D.  
Heather Lucas Ehmer, D.O.  
Daniel Morrison, M.D.  
Richard Utarnachitt, M.D.

- **Family Medicine**

Doris Coca-Soto, M.D.  
Jacqueline Friedman, M.D.  
Deborah Johnson, C.N.P.  
Jennifer Reiss, P.A.

- **Internal Medicine**

Abdul Abou-Samra, M.D.  
Hanna Al-Makhamreh, M.D.  
Robert Arellano, P.A.-C  
Kevin Burgess, P.A.-C  
Lary Goldman, M.D.  
Suhair Gulli, P.A.-C  
Rhonda Johnson, M.D.  
Arash Kiarash, M.D.  
Geeta Khanchandani, M.D.  
Kathleen Korneli-Gradowski, P.A.  
Lynn Miller, M.D.  
Gagandeej Randhawa, M.D.  
Prathyusha Savarapu, M.D.  
Melissa Stevens, M.D.

- **Obstetrics & Gynecology**

Radwan Asaad, M.D.  
Laura Detti, M.D.  
Chadi Hadda, D.O.  
Pooja Mittal, M.D.

- **Ophthalmology**

Tom Obertynski, M.D.  
Christopher Singh, M.D.

- **Orthopaedic Surgery**

Joseph Finch, D.O.  
Alexsey Kheyson, D.P.M.  
Fernando Quirindongo, D.P.M.  
Bryan West, D.P.M.

- **Pediatrics**

Yasser Hassane, M.D.  
Ina Shamraj, M.D.

- **Physical Medicine & Rehabilitation**

Flora Dean, M.D.  
Yongmin Liu, M.D.

- **Radiology**

Steven Batipps, M.D.

- **Surgery**

Samer Alnajjar, M.D.  
Roc McCarthy, D.O.  
Clint Semrau, D.O.

## Teaching Affiliations Expand

DMC Huron Valley-Sinai Hospital (HVSH) began its American Osteopathic Association (AOA)-accredited teaching programs in 2004. HVSH was the first DMC hospital to offer osteopathic graduate and undergraduate training.

Currently, Michigan State University osteopathic students are offered rotations in 21 specialties at DMC Huron Valley-Sinai. Residencies are offered in internal medicine and radiology and a residency in ear, nose and throat is approved for July 2008. We currently have 13 residents doing their training here and we welcome them to our campus.

This is solid progress in becoming a teaching hospital and there are plans to expand further. In conjunction with DMC Sinai-Grace Hospital, residency programs are being developed in eight additional specialties and sub-specialties: internal medicine, neurology, neurosurgery, obstetrics/gynecology, otolaryngology, cardiovascular surgery, and plastic and reconstructive surgery. Gastroenterology is offered as a fellowship.

For students, a joint DMC Sinai-Grace and HVSH residency provides the advantage of a broader range of patients and clinical experiences – both urban and suburban

residents, inpatients and outpatients. We will keep you informed regarding the status of our applications for new residency programs.

– Marc P. Bocknek, D.O.,

Vice President/Medical Affairs

– Chris Heberer, M.D., Chief of Staff



Marc P. Bocknek, D.O.



Chris Heberer, M.D.

## HVSH Reports on Quality Measures

DMC Huron Valley-Sinai is providing extensive quality and outcomes data that is being compiled by the Centers for Medicare and Medicaid Services (CMS) and JCAHO. This data is available on their websites and is intended for the general public and third party payors to assist in health care decision-making. These core measures and Huron Valley-Sinai's year-to-date summary results are shown below.

### Acute myocardial infarction (AMI) – perfect care indicator

The AMI perfect care indicator is a patient-specific appropriate care measure that requires a hospital to meet all applicable measures for each patient. If one or more of the measures is not met and the measure was not contraindicated, the hospital will not receive credit for any of the measures for that patient. For the year-to-date, the HVSH overall score was .97, compared to a DMC goal of .94.

### Community Acquired Pneumonia (CAP)

This is a measure of appropriate care for non-ICU patients with community acquired pneumonia. Approved antibiotic regimens must be used and blood cultures must be obtained prior to the start of antibiotic treatment. This care indicator also measures compliance with pneumococcal/influenza vaccination and smoking cessation advice. For the year to date, the hospital's overall score is .87, compared to the DMC goal of .90.

### Congestive Heart Failure (CHF)

Appropriate care measures for CHF patients include Left Ventricular Ejection Fraction assessment, use of ACEI or ARB with patients with an EF of 40 percent or less, smoking cessation advise, and discharge instructions that include all of the following:

- Guidance for what to do if symptoms worsen
- Weight management instruction
- Discharge medications

- Follow-up appointment date
- Diet
- Activity

The HVSH overall result was .91, compared to a DMC goal of .93.

### Surgical Care Improvement Project (SCIP)

SCIP measures infection prevention for a broad scope of surgical procedures. SCIP will also assess VTE prophylaxis, intra-operative cardiac arrest prevention measures (beta blockers prior to surgery), as well as intra-operative normo-thermia. Historically at Huron Valley-Sinai, the primary concern has been the discontinuation of prophylactic antibiotics within 24 hours of surgical cut time, but through the collaborative efforts of our surgeons, the Pharmacy Department and nursing staff, this has improved significantly. Small volume cases still pose compliance challenges. For 2007, HVSH has achieved a score of .96, compared to the DMC's goal of .92.

## Inside

### PAGE 2

- HCAHPS Data
- Physician of the Year
- Magnet Team



### PAGE 3

- Vice-Chief Appointed
- Upcoming Department Meetings



### PAGE 3

- Golf Fundraiser
- Clinical Improvement Award



# HCAHPS Data Tracks Physician-Patient Communications

The Centers for Medicare and Medicaid Services (CMS) began compiling patient satisfaction data this year, including interactions between patients and their physicians in the hospital. For the first two quarters of 2007, Huron Valley-Sinai physicians' ratings in the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) exceeded the national averages. However, during the third quarter, HVSH ratings, while still high, dropped slightly and lagged the national figures.

2007 HCAHPS Data			
Percent of patients reporting that HVSH physicians always:	Q1 2007	Q2 2007	Q3 2007
Treat you with courtesy/respect	88%	90%	82%
Listen carefully to you	82%	82%	75%
Explain your condition in ways you understand	76%	80%	68%

As busy physicians, it is easy to sometimes overlook the importance of positive impressions. These tactics will help to improve communication with patients:

- Maintain eye contact with the patient or family member and introduce yourself.
- Speak clearly and calmly to the patient.
- Sit while speaking instead of standing.
- Verify that the patient understands what is being said.
- Ask the patient/family if they have any questions or concerns.
- A consulting physician or any physician seeing the patient for the first time should leave a business card.

## HVSH Physicians Are Honored

**Bruce Wolf, D.O.**, AOCR (American Osteopathic College of Radiology), was named the Michigan Osteopathic Association's Alternate Delegate to the American Osteopathic Association.

**Christina Shanti, M.D.**, a pediatric surgeon, received one of two "headliner" awards presented by Wayne State University Women of Wayne Alumni Association.

## Neil Belgiano, D.O. Is Named Physician of the Year

Neil Belgiano, D.O. has been named DMC Huron Valley-Sinai's Physician of the Year for 2007. Dr. Belgiano was honored as HVSH Teacher of the Year – Internal Medicine in 2005 and 2006. He was named overall Teacher of the Year in 2005.

"Dr. Belgiano has demonstrated outstanding care for his patients and has been recognized for his dedication to medical education for our medical students and

house-staff. He is well-respected by his peers and all of our fellow health-care providers," said Marc Bocknek, D.O., HVSH vice president for medical affairs.

Dr. Belgiano is a graduate of the Philadelphia College of Osteopathic Medicine and completed both his internship and internal medicine residency at Botsford Hospital.



Neil Belgiano, D.O.

## News from the Magnet Team

*This article is the first of a series to communicate and educate the entire HVSH team about the 14 Forces of Magnetism.*

We are moving forward along our Journey with the support of our entire HVSH team. Our Magnet Champion team developed the following key message to communicate our mission:

*Magnet is a collaborative journey towards creating an environment of excellence. This journey is important because achieving Magnet status will demonstrate the highest standards in patient care. This will positively impact recruitment and retention of staff, multidisciplinary relationships and community relations. Success will be sustaining a five-star culture at HVSH. We need your continued support, positive attitude and feedback.*

I feel fortunate to be facilitating such a fine and talented team of Magnet Champions, made up of staff nurses and nursing leadership who serve as ambassadors for the Magnet initiative. The benefits of Magnet include positive outcomes for our patients, shorter lengths of stay, lower mortality rates, a more positive working environment for our staff, increased patient satisfaction, positive collaborative relationships, improved recruitment and retention of nurses and physicians, and finally positive nurse-related outcomes including increased nurse satisfaction and increased productivity.

– **Surita Dexter, RN, BSN, Program Manager/Magnet recognition**

Prior to joining HVSH in January 2007, Dexter was a Six Sigma Black Belt/Project Manager, where she was responsible for leading multiple project teams that improved organizational efficiency.

## Vice-Chief Appointed for Emergency Medicine

Vinesh Patel, M.D. has been appointed vice-chief for Huron Valley-Sinai's Department of Emergency Medicine. Dr. Patel graduated from the Medical College of Ohio (Toledo) and completed his residency in emergency medicine at DMC Detroit Receiving Hospital/Wayne State University School of Medicine in 2003. Since then, he has divided his clinical time between Detroit Receiving and Huron Valley-Sinai hospitals.

Dr. Patel's responsibilities will include

EMS/Prehospital care, Hospital ACLS and Code Blue Committees, and some administrative call for the Emergency Department. He will be the contact person for all medical student, resident and fellow interactions with the HVSH Emergency Department and also will be involved with the administration of the MCES professional practice group.



Vinesh Patel, M.D.

## Michigan Recognizes Huron Valley-Sinai for Clinical Improvements

For the fourth consecutive year, DMC Huron Valley-Sinai Hospital received the Governor's Award of Excellence for Improving Patient Safety and Quality Care. In addition, HVSH was among 18 hospitals receiving the highest honor – the Governor's Recognition of Excellence, for the electronic medical records initiative. These awards are given to Michigan hospitals that embrace evidence-based medicine and quality improvement initiatives.

"Collectively, these awards recognize that HVSH is a 'top-performer' among Michigan hospitals – for care of patients with heart attacks and heart failure, pneumonia patients, and patients undergoing surgery. In addition, through our health information technology and electronic medical record initiatives, overall patient safety at our hospital is second to none," said Robert Yellan, HVSH president.

## New Process Will Help Reduce Fraudulent Prescriptions

The DMC has implemented a new process to help reduce fraudulent prescriptions in the community. Prescriptions generated through EMR now must also include a bar-coded sticker. External pharmacies will not fill them without this sticker. This applies only to computer-generated prescriptions, not handwritten prescriptions.

As always, the prescriber's signature must be included. This change applies to all prescriptions with a special emphasis on controlled substances. Any questions can be addressed to the DMC's executive director of Pharmacy Services, David S. Bach, PharmD, MPH, FASHP at (313) 745-4151 or dbach@dmc.org.

## Golf Invitational Is a Successful Fundraiser

The 2007 HVSH Golf Invitational raised funds for a HUGS security system to provide extra security for infants and their parents. Each year 100 percent of the proceeds from the golf outing are invested in DMC Huron Valley-Sinai Hospital. Now that is golfing for a purpose!



Danny Benjamin, M.D., Golf Invitational Chairman, with HVSH President Robert Yellan.



Jack Belen, D.O., Daniel Belen, D.O., Paul DePillo of SleepMed, and Michael Hansen, HVSH director of Pharmacy, Ambulatory and Real Estate Services.

## Upcoming Department Meetings: October – December

- **FAMILY PRACTICE**  
Nov. 14, 5:45 – 8:30 p.m.  
Hilton Inn of Southfield  
Registration/Dinner 5:45 p.m.
- **MEDICINE**  
Nov. 28, GF-A  
7:30 a.m.-9 a.m.  
Business meeting 7:30-8 a.m.  
All meetings are CME.
- **OB/GYN**  
Nov. 21, GF-A  
7:30-8:30 a.m.
- **ORTHOPAEDICS**  
Nov. 20, GF-A  
8:15-9 a.m.
- **PEDIATRICS**  
Nov. 21, GF-B  
7:30 a.m.-9 a.m.
- **SURGERY**  
Nov. 20, GF-B  
7:30 a.m.-8:15 a.m.